Q: I need a book/article that the library doesn’t have.
We have a lot of books and articles, but there’s a lot more out there that we don’t have. Here’s what you can do if you find an article with no access available through WISE.

1. **Google it!**
Really? Really! A growing number of sources are available on the open web, so if we don’t have something through WISE, search the title in google.

Here’s an article that is not available through WISE

![Article](image)

But by copying the title and putting it into google, I can find the full article online (for free!)

![Google Search](image)

2. If we don’t have the article or book and you would have to pay for it to read it online, we recommend using inter-library loan (ILL). Here’s how it works:
If you find something through WISE, a library database, or online that does not have a location or “Read full text” button, click the button that says “I Need This! (ILL)”. You’ll be taken to a webpage that looks like this. If you’ve never used ILL before, click “First Time Users”
ILLiad Logon

Username

Password

LOGON TO ILLIAD

Forgot Password?  
First Time Users  
Frequently Asked Questions

Sign up with your Westminster email and account (and any password you choose)
Now you're ready to sign in

ILLiad Logon

Username  stevente
Password   ...

LOGON TO ILLIAD

This is what your logged-in landing page will look like for ILL
Now go back to the source you want and click on the “I Need This! (ILL)” Button again. You’ll be taken to the request page and most of the information will be filled out (but it doesn’t hurt to double-check). Confirm that you’ve checked the catalog, and let us know which course this is for. Then click “Submit”
Back on your homepage, you'll see it under “Outstanding Requests”
You’ll receive an email when your requested item comes in.

Books typically take 1-2 weeks to come in and they will be held behind the desk. Due
dates are typically set by the lending library, and late fees can add up quickly, so let us
know if you’ll need more time.
Articles usually take 2-3 business days and they are delivered electronically, sign back
into your ILL account to view/download the pdf. Article PDFs are available for 30 days,
so please be sure to download sources as needed

Not finding what you’re looking for? Email us at askmcgill@westminster.edu and
we’ll happily help you out.